

To combat the connectivity issues with the CTO7 and CTO5 Tablets. We will apply Di-Electric Grease to all tablets with V3 Cradles already installed in the field. All new V3 cradles will come with the Di-Electric Grease already installed on the cradles. ****Applying the grease will help with the expansion/contraction of the plastic around the contacts, and also provide a tiny buffer when the contacts pull back****

Remove the Tablet and apply a thin layer of dielectric grease to the pins on the cradle then reseat the



Apply a thin layer of Di-Electric Grease to the push pin contacts to ensure and protect display contact connections.

CTO.



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